



## **FORGITRON TECHNOLOGIES, LLC LIMITED WARRANTY**

### **WHAT IS COVERED?**

Wheels purchased from Forgitron Technologies, LLC, or an authorized distributor, are warranted to the original purchaser against defects in workmanship and materials, excluding any finishes. Defects resulting from road debris, accidents, or a customer's improper modification, alteration, maintenance, cleaning, use, or operation are not covered. This warranty is non-transferable.

### **HOW LONG IS THE PERIOD OF COVERAGE?**

Forgitron Technologies, LLC's F Series wheels are warranted for a period of seven (7) years from the date of purchase, as evidenced by an original invoice or sales receipt presented by the purchaser. In the absence of such proof of purchase, each F Series wheel is warranted for eighty four (84) months from the date of manufacture as shown on the wheel.

Forgitron Technologies, LLC's Stud Pilot wheels are warranted for a period of five (5) years from date of purchase, as evidenced by an original invoice or sales receipt presented by the purchaser. In the absence of such proof of purchase, each Stud Pilot wheel is warranted for sixty (60) months from the date of manufacture as shown on the wheel.

### **WHAT WILL FORGITRON TECHNOLOGIES DO TO CORRECT PROBLEMS?**

Forgitron Technologies, LLC's obligation under this warranty is limited to the repair or replacement of any wheel determined to be defective in materials or workmanship that is covered by this warranty. Once a customer provides Forgitron Technologies, LLC with the wheel believed to be defective, Forgitron Technologies, LLC's shall determine whether any such defects in materials or workmanship exist and whether it will repair or replace the wheel with one of comparable size and type.



## **WHAT IS EXCLUDED FROM THIS WARRANTY?**

The above warranty will be void, and Forgitron Technologies, LLC will not repair or replace any wheel, if it has been altered, modified, used, or maintained in a manner inconsistent with the procedures and instructions set forth in Forgitron Technologies, LLC's Truck Wheel Safety and Service Manual, a free copy of which is available from Forgitron Technologies, LLC's website, or by calling Customer Service. Such instances include, but are not limited to, the following:

- (a) Use of a wheel with a tire that is improperly sized according to standards recommended by the Tire and Rim Association, Inc. or other recognized tire and rim agency;
- (b) Use of a wheel with a tire that is inflated beyond the applicable maximum air pressure as specified in Forgitron Technologies, LLC's Truck Wheel Safety and Service Manual;
- (c) Loading of a wheel in excess of the applicable maximum weight specified in Forgitron Technologies, LLC's Truck Wheel Safety and Service Manual;
- (d) Modification or alteration of a wheel from its original form or condition, including, but not limited to, processing, heating, welding, straightening, or machining a wheel;
- (e) Subjecting a wheel to road hazards, accidents, corrosion, unintended components, excessive speed, or other abnormal or severe operating conditions; or
- (f) Improper maintenance of a wheel, such that recommended maintenance, periodic inspections and other procedures specified in Forgitron Technologies, LLC's Truck Wheel Safety and Service Manual have not been followed.

## **HOW DO I MAKE A WARRANTY CLAIM?**

Should you need to file a warranty claim on any Forgitron Technologies, LLC wheel, you must comply with the following procedures:

- (a) Contact Forgitron Technologies, LLC's Customer Service department at 1-888-425-6445 Extension 2630 or [customerservice@forgitron.com](mailto:customerservice@forgitron.com) and give a detailed description of the problem.



- (b) Upon receipt of a Return Material Authorization Number (RMA) Report and a Bill of Lading from Forgitron Technologies, LLC, you must contact Forgitron Technologies, LLC's Customer Service department a second time to make pick-up arrangements for the damaged wheel.
- (c) As a customer, you are responsible for bearing the costs of returning the wheel to Forgitron Technologies, LLC. Customers are also responsible for packaging the damaged wheel with a copy of the RMA Report and a copy of the original invoice or receipt, by the expected pick-up date.
- (d) Should a determination be made by Forgitron Technologies, LLC that the wheel is defective in material or workmanship, you will be notified and directed to the nearest Forgitron Technologies, LLC dealer for repair or replacement. If Forgitron Technologies, LLC determines that the wheel is not defective, or that this warranty does not apply, you will be notified and disposal of the wheel will be arranged.

**THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES. TO THE FULLEST EXTENT PERMITTED BY LAW, FORGITRON TECHNOLOGIES, LLC HEREBY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**

**TO THE FULLEST EXTENT PERMITTED BY LAW, FORGITRON TECHNOLOGIES, LLC HEREBY DISCLAIMS ALL INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**